

Inter County Cleaning Services – Quality Policy

The Managing Director and Management of Inter County Cleaning Services Ltd. Recognises that a commitment to Quality Management System is necessary to achieve and maintain the required level of client needs and expectations. Every undertaking is implemented through our Business Management System to meet the parameters set by the Standard for National and International Quality Systems requirement. The policy sets out the commitment by the Company for continual improvement.

The Quality Management Programme conforms to the requirements of ISO 9001:2015.

It is the policy of Inter County Cleaning Services Ltd. To exercise all reasonable skill and care in every aspect of its services, through the implementation of Business Management System which shall involve the use of systematic planned and cost effective procedures that determine, assess and achieve quality and value in compliance with the Customers expectations and requirements which could be identified through correspondence.

The Quality Programme laid down in the Manual has the unqualified support of the Managing Director and it is a mandatory requirement that all personnel involved comply with the policies, systems and procedures defined therein. No deviation is permitted without the approval of the Managing Director. All business quality objectives must be met and these will be monitored for continual improvement. These objectives will be defined at Management Review Meetings and progress reported.

Inter County Cleaning Services Ltd. Policy is to provide services of a standard of excellence which fully satisfy the customer requirements and expectations.

Senior Management will set the policies and objectives, ensure the resources needed to maintain its current performance and to achieve continual improvement.

For and on behalf of: Inter County Cleaning Services Ltd.

25th November 2017

Signed:



K.Nicholson